



# Managing for Accountability and Performance

## WSD Personnel Course Listing & Curricula

| Workshops<br>See <a href="http://www.governor.wa.gov/gmap/">http://www.governor.wa.gov/gmap/</a> for complete course descriptions | Course Code  | Leading & Managing | Analyzing & Consulting | Reporting & Presenting | Improving & Implementing |
|---|--------------|--------------------|------------------------|------------------------|--------------------------|
| Linking Resource to Results   | 01-09-GM05   | 0                  | x                      | x                      | x                        |
| But We Can't Measure What We Do   | 01-09-GM02   | 0                  | x                      |                        | x                        |
| Collecting Data   | 01-09-GM09   | 0                  | x                      |                        | x                        |
| Using Data & Statistical Tools to Analyze & Improve Performance (Understanding Data)  | 01-09-GM03   | 0                  | x                      |                        | x                        |
| Using Non-Statistical Tools to Analyze & Improve Performance  | Dec, 2005    | 0                  | x                      |                        | x                        |
| Using Charts & Graphs to Communicate about Performance (Communicating with Data)  | 01-09-GM01   | 0                  | x                      | x                      | x                        |
| Writing in Plain Talk   | *            | 0                  | x                      | x                      |                          |
| Presenting Information to Decision-Makers   | Dec, 2005    |                    | x                      | x                      |                          |
| Data Analysis for Decision-Makers   | 01-09-GM08   | x                  | x                      |                        |                          |
| Making the Business Case in a Political Environment   | Dec, 2005    | 0                  | x                      | x                      |                          |
| Leading for Results: Using GMAP to Drive Performance  | 01-09-GM04   | x                  |                        |                        |                          |
| Reporting Performance to Citizens & Stakeholders  | TBD          | x                  |                        | x                      |                          |
| Speaking Truth to Power   | Nov 17, 2005 | x                  | x                      |                        | x                        |
| Facilitating for Performance  | Dec, 2005    | x                  |                        |                        | x                        |
| Using Math to Tell Your Story   | Nov 14, 2005 |                    | x                      |                        | x                        |
| Using the Baldrige Criteria to Assess Agency Management Systems   | Jan 2006     | x                  | x                      |                        |                          |
| Using PowerPoint Effectively to Tell Your Story   | TBD          |                    |                        | x                      |                          |
| Organizing and Presenting Complex Information   | TBD          |                    | x                      | x                      |                          |

\* For single agency requests

0 = Should be familiar with principles  
x = Recommended

Visit Department of Personnel's website for new classes as they become available: <http://www.dop.wa.gov/Managers/TrainingandDevelopment/Leadership/GMAP.htm>